TOP 10 CHECKLIST

1. **Review policies and procedures for hand hygiene** to assure that they are current and evidence-based practices

2. **Educate all staff in appropriate hand hygiene** - provide training at orientation and at regular intervals for all staff

3. **Assure adequate supplies are available and in the appropriate locations** to support consistent hand hygiene

4. **Conduct observation and surveillance** of hand hygiene as the optimal way to ensure appropriate compliance

5. **Schedule regular, unscheduled observation** of hand hygiene by trained observers

6. **Track and trend compliance** to hand hygiene and share results with all levels of the organization

7. **Use an interdisciplinary team to develop an implementation plan** to improve hand hygiene throughout the organization

8. **Intervene immediately** if a breach in hand hygiene is observed and provide scripts for reminding peers to perform hand hygiene

9. **Promote culture of safety through leadership support and engagement** with reinforcing appropriate hand hygiene practices

10. **Engage patients, families and visitors** to perform hand hygiene, and to speak up if they witness a breach in hand hygiene