Why This Work is Important

- Patient/family experience
- Unnecessary care
- Boomeranging between care settings
- Readmissions
- Quality of life
- Honoring patient wishes
- Maintaining dignity
The Conversation Project Webinar Series: Becoming a “Conversation Ready” Organization

• Session 1: The Conversation Project: Reaching People where they Live, Work and Pray
• Session 2: Engage: Moving from Passive to Proactive
• Session 3: Steward: Achieving the Reliability of Allergy Information
• Session 4: Respect: Meeting People where they are as Illness Advances
• Session 5: The Exemplify Principle in Action/Connecting in a Culturally Respectful Manner
• Session 6: Reimbursement for this Important Work
Florida’s Dialogue on Dignity

Multiple initiatives, but only one goal...

*working with individuals to ensure that they express what they want at the end of life before a healthcare crisis*
Florida’s Dialogue on Dignity

Our Goal:
Communicate the need for having dialogue on end-of-life decisions to 150,000 Floridians by National Healthcare Decisions Day on April 16, 2018.
To achieve this goal, FHA will be:

- Hosting **Dialogue on Dignity Advocate** training sessions
- Monthly coaching calls and sharing sessions
- Tracking Florida’s success through data collection
- Highlighting programs across the state

150,000
How are we going to get there?

Dialogue on Dignity Advocates
Florida’s Dialogue on Dignity

Community Organizing Event

December 14, 2017 (9:00AM to 3:00PM)

Harry P. Leu Gardens | Orlando, FL

Registration | Commitment Form
• The Conversation Project
• Making Choice
• Five Wishes
• Go Wish
• Before I Die
• Respecting Choices
• Promoting Excellence
Questions?
Comments?
Let’s get social!

@FLHopsitalAssn