• Welcome & FHA Mission to Care HIIN Update
  – Cheryl Love, RN, BSN, BS-HCA, MBA, LHRM, CPHRM, Director of Quality and Patient Safety and Improvement Advisor, FHA

• What is Health Literacy and Why is it Important”
  – Daniel I. Chu MD FACS FASCRS
    Associate Professor | Division of Gastrointestinal Surgery
    UAB | The University of Alabama at Birmingham

• Q&A

• Upcoming HIIN Events and Opportunities
Health Equity Resources, Trainings and Tools

HRET HIIN Health Care Disparities Webpage:
http://www.hret-hiin.org/topics/healthcare-disparities.shtml

Documents
- Download the HEOA CEO Guidance Document
- Download the Health Equity Organizational Assessment (HEOA)
- Download the HEOA Metric Summary Document
- Download a Toolkit for Eliminating Health Care Disparities
- Download a Framework for Stratifying Race Ethnicity and Language Data

Webinars & Videos
- HEOA Metric Tutorial
- HEOA Metric Tutorial Slides
- Watch Past Health Care Disparities Webinars
- Register for Upcoming Health Care Disparities Webinars

Other Resources
- Access Recent Articles
- Access Additional Health Care Disparities Resources
• **Measuring What Works to Achieve Health Equity**
• **The Power of the Patient: The Path from Engagement to Equity**
• **Pathway to Population Health: A Framework for Improvement**
• **Reducing Root Causes of Harm: Social Determinants of Health**
• **Mapping Medicare Disparities Presented by HRET and CMS**

HRET HIIN Resource Library:
http://www.hret-hiin.org/resources?category=webinar&topic=health-care-disparities
Health Equity Metrics in Florida HIIN Hospitals

Health Equity Organizational Assessment (HEOA)

**Metric Categories Include**
1. Data collection
2. Data collection training
3. Data validation
4. Data stratification
5. Communicate findings
6. Address and resolve gaps in care
7. Organizational infrastructure and culture

**Update:**  **August 19, 2019**

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Daniel I. Chu MD FACS FASCRS
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<table>
<thead>
<tr>
<th>Date</th>
<th>Event Title</th>
<th>Location</th>
<th>URL</th>
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</thead>
<tbody>
<tr>
<td>Aug. 12</td>
<td>Alternatives to Opioids Webinar #4 (Webinar)</td>
<td></td>
<td><a href="http://hret.adobeconnect.com/alternatives-20190813/event/registration.html">http://hret.adobeconnect.com/alternatives-20190813/event/registration.html</a></td>
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<td>Aug. 15</td>
<td>Readmissions Forum II – Central FL (In-Person)</td>
<td>FHA Corporate Office - Orlando, FL</td>
<td><a href="https://www.surveymonkey.com/r/HXSSHNF">https://www.surveymonkey.com/r/HXSSHNF</a></td>
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<td>Aug. 27</td>
<td>Infection Prevention Series: IVAC/PVAP (Webinar)</td>
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<td><a href="https://cc.readytalk.com/r/6j3wgjmhnkdi&amp;eom">https://cc.readytalk.com/r/6j3wgjmhnkdi&amp;eom</a></td>
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Check your **HIIN Mission to Care Newsletter** Weekly Email for details and registration.
Upcoming Events – Save the Dates

- **Regional Meetings- Patient Harm topics** *(Registration Coming Soon)*
  - North FL – Sep. 24, Baptist Medical Center South, Jacksonville
  - Southeast FL – Sep. 30, Memorial Regional Hospital, Hollywood
  - Central FL – Oct. 3, FHA Corporate Office, Orlando
  - Panhandle – Oct. 10, Sacred Heart Hospital, Pensacola
  - Southwest FL (date & location TBA)

- **Skill Building workshops**
  - Infection Bootcamp II – November 7 – 8
  - Infection Bootcamp I – Jan-Feb TBA
  - Quality 101 – Jan-Feb

- **Regional Readmissions Forums** (Jan-Feb)

- **VAE – Statewide Convening**

Check your *HIIN Mission to Care Newsletter* Weekly Email for details and registration
FLORIDA HOSPITAL ASSOCIATION

2019

ANNUAL MEETING

OCTOBER 23-25

HYATT REGENCY GRAND CYPRESS

ORLANDO

OPENING KEYNOTE
William H. McRaven, USN (Ret.),
University of Texas System Chancellor and Retired U.S. Navy Four-Star Admiral

CLOSING KEYNOTE
Doris Kearns Goodwin,
Presidential Historian and Pulitzer Prize-Winning Author

Register today:
www.FHAAnnualMeeting.com
Questions?
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