



MISSION
TO CARE

An Initiative of the Florida Hospital Association
Hospital Improvement Innovation Network

What is Health Literacy and Why is it Important?

August 8, 2019

Agenda

- Welcome & FHA Mission to Care HIIN Update
 - *Cheryl Love, RN, BSN, BS-HCA, MBA, LHRM, CPHRM, Director of Quality and Patient Safety and Improvement Advisor, FHA*
- What is Health Literacy and Why is it Important”
 - *Daniel I. Chu MD FACS FASCRS*
Associate Professor | Division of Gastrointestinal Surgery
UAB | The University of Alabama at Birmingham
- Q&A
- Upcoming HIIN Events and Opportunities



Health Equity Resources, Trainings and Tools

HRET HIIN Health Care Disparities Webpage:

<http://www.hret-hiin.org/topics/healthcare-disparities.shtml>

Documents	
Download the HEOA CEO Guidance Document	
Download the Health Equity Organizational Assessment (HEOA)	More Info
Download the HEOA Metric Summary Document	More Info
Download a Toolkit for Eliminating Health Care Disparities	More Info
Download a Framework for Stratifying Race Ethnicity and Language Data	More Info
Webinars & Videos	
HEOA Metric Tutorial	
HEOA Metric Tutorial Slides	
Watch Past Health Care Disparities Webinars	
Register for Upcoming Health Care Disparities Webinars	
Other Resources	
Access Recent Articles	
Access Additional Health Care Disparities Resources	



Institute for Diversity's #123 for Equity Campaign

As part of the equity of care initiative, the IFD helped launch the AHA #123forEquity Pledge to Act in 2015 to eliminate health care disparities. The #123forEquity initiative is a national call to action to eliminate health care disparities involving the American Hospital Association (AHA), the American College of Healthcare Executives (ACHE), the Association of American Medical Colleges (AAMC), Catholic Health Association (CHA) and America's Essential Hospitals.

[Read More](#)



Showcase of The Quarter

We are pleased to kick-off our "Showcase of the Quarter" which highlights work being done to improve equity of care. This quarter's showcase features Lee Health, a hospital system which is comprised of four acute care hospitals and two specialty hospitals. Lee Health purchased video remote interpreting machines which readily provide access to interpreters of various different languages without having interpreters physically at the hospital. It has improved many processes at the hospital.

[Read More](#)



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Webinar Archives

- [Measuring What Works to Achieve Health Equity](#)
- [The Power of the Patient: The Path from Engagement to Equity](#)
- [Pathway to Population Health: A Framework for Improvement](#)
- [Reducing Root Causes of Harm: Social Determinants of Health](#)
- [Mapping Medicare Disparities Presented by HRET and CMS](#)

HRET HIIN Resource Library:

<http://www.hret-hiin.org/resources?category=webinar&topic=health-care-disparities>



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Health Equity Metrics in Florida HIIN Hospitals

Health Equity Organizational Assessment (HEOA)

Metric Categories Include

1. Data collection
2. Data collection training
3. Data validation
4. Data stratification
5. Communicate findings
6. Address and resolve gaps in care
7. Organizational infrastructure and culture

Update: **August 19, 2019**

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Upcoming Events

- Aug. 12 | Alternatives to Opioids Webinar #4 (Webinar)
<http://hret.adobeconnect.com/alternatives-20190813/event/registration.html>
- Aug. 14 | Enhanced Recovery After Surgery (Webinar)
<https://cc.readytalk.com/r/8em697ej6zzd&eom>
- Aug. 15 | Readmissions Forum II – Central FL (In-Person)
FHA Corporate Office - Orlando, FL
<https://www.surveymonkey.com/r/HXSSHNF>
- Aug. 27 | Infection Prevention Series: IVAC/PVAP (Webinar)
<https://cc.readytalk.com/r/6j3wgjmhnkdi&eom>
- Sep. 10 | Tobacco Free Florida: Developing an eReferral Program at Florida Hospitals (Webinar)
<https://cc.readytalk.com/r/tbmf36p39rao&eom>

Check your *HIIN Mission to Care Newsletter* Weekly Email for details and registration



Upcoming Events – Save the Dates

- **Regional Meetings- Patient Harm topics** (*Registration Coming Soon*)
 - North FL – Sep. 24, Baptist Medical Center South, Jacksonville
 - Southeast FL – Sep. 30, Memorial Regional Hospital, Hollywood
 - Central FL – Oct. 3, FHA Corporate Office, Orlando
 - Panhandle – Oct. 10, Sacred Heart Hospital, Pensacola
 - Southwest FL (date & location TBA)
- **Skill Building workshops**
 - Infection Bootcamp II – November 7 – 8
 - Infection Bootcamp I – Jan-Feb TBA
 - Quality 101 – Jan-Feb
- **Regional Readmissions Forums (Jan-Feb)**
- **VAE – Statewide Convening**

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FLORIDA HOSPITAL ASSOCIATION

2019

ANNUAL
MEETING

OCTOBER 23-25

HYATT REGENCY GRAND CYPRESS
ORLANDO



OPENING KEYNOTE

William H. McRaven, USN (Ret.),
University of Texas System
Chancellor and Retired U.S. Navy
Four-Star Admiral



CLOSING KEYNOTE

Doris Kearns Goodwin,
Presidential Historian and
Pulitzer Prize-Winning Author

Register today:

www.FHAAnnualMeeting.com



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Questions?





Contact Us

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