Readmissions Stakeholder Quarterly Virtual Meeting
Feb. 2, 2018
Today’s Agenda

• Purpose of the Virtual Meeting
• Regulator Perspective
• Activities and partnerships to prevent readmissions
• Next meeting
Improving Care and Reducing Readmissions

Goal of the Hospital Improvement Innovation Network:
Reduce All Cause Readmissions by 12% by September 30, 2018

Goal of the Quality Improvement Organizations (QIOs)
Reduce All Cause Readmissions by 20% by December 2018
Regulatory Requirements Connected to Preventing Readmissions

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Chief of Field Operations
Division of Health Quality Assurance
Agency for Health Care Administration
YOU’RE DOING IT WRONG
Activities and Partnerships to Prevent Readmissions

WHAT ARE YOU DOING?

Animal Magic/2011
Tools, Resources, Education, Collaboration

**Change Package**

**Readmissions Whiteboard Series**

**Readmissions Reduction: IDEAS TO TEST**
- Talk to patients who were readmitted to learn from them why they believe they were readmitted.
- Test alternative interventions to see what works and what doesn’t.
- Test specific areas.
- Test specific interventions.
- Test different types of interventions.
- Test different types of patients.

**Ideas to Test Checklist**

**Top Ten Checklist**

**Collaborating with Clinical and Non-clinical Community Providers and Services**
We are here to help!

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