Readmissions Stakeholder Quarterly Virtual Meeting #2
Apr. 20, 2018
Today’s Agenda

• Welcome and Overview

• TOPIC: Innovative Partnerships to Improve Care Transitions
  – Guest speaker: Ken Peach, Executive Director of Health Council of East Central Florida, Inc.

• Group Discussion & Sharing
• Next meeting
Improving Care and Reducing Readmissions

Goal of the Hospital Improvement Innovation Network:
Reduce All Cause Readmissions by 12% by September 30, 2018

Goal of the Quality Improvement Organizations (QIOs):
Reduce All Cause Readmissions by 20% by December 2018
Importance of Partnerships

- The Florida Society for Post-Acute and Long-Term Care Medicine
- Health Services Advisory Group (HSAG)
- Florida College of Emergency Physicians (FCEP)
- Florida Health Care Association
- Agency for Health Care Administration
FIELD CASE MANAGEMENT PROGRAM

Prepared for FHA

Ken Peach, Executive Director
Health Council of East Central Florida, Inc.
WHO WE ARE

One of eleven not-for-profit local health councils serving Florida.

Operate health networks in multiple counties.

Expanding field case management to reduce hospital admissions and readmissions.
WHAT WE DO

Prevent Admissions

Prevent Readmissions
How it works

We place field case management in the home using a Community Paramedic.

- Home Safety
- Medication Reconciliation
- Pantry Check
- Falls Risk
- Mental Health
- Social Support
- Living Conditions
- Other medical orders
The numbers:

0

- Hospital admissions
- Hospital readmissions

- Heart failure, COPD and other patients from September, 2017 through April, 2018
FUNDING OPTIONS

• Self-funded employers
• MA and ACO medical groups
• Medicare Chronic Care Management (CCM)
• Specialty services
  • Home dialysis
  • Pediatric chronic care
• Grants
• Community benefit
Full Time Program

- 1.0 FTE community paramedic
- Mobile unit
- Telehealth and digital connections to medical offices and the hospital
- Protocols, equipment package, and operating system

Part Time Program

- One or more community paramedics based on program requirements
- Scheduling and supervision
- Telehealth and digital connections to medical offices and the hospital
- Protocols, equipment package, and operating system
WHY WE ARE DIFFERENT

Defined Process
• Protocols
• Established assessment techniques

Lower Cost
• No EMS government overhead expenses

Proven Results
• Reduced readmissions
• Flexible for any market
LEARN MORE

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  Executive Director  
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• Marcus Prevot  
  Chief Community Paramedic  
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Activities and Partnerships to Prevent Readmissions
Tools, Resources, Education, Collaboration

Change Package

Readmissions
Whiteboard Series

Ideas to Test Checklist

Top Ten Checklist

Find these resources at:
Next Quarterly Virtual Meeting

• July 19, 2018 @ 12pm ET
  Register Online: https://cc.readytalk.com/r/949xh55ds0pf&eom

• To request a discussion topic to be addressed by the Readmissions Stakeholder group, please email HIIN@fha.org at least one week prior to the upcoming event.
We are here to help!

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