



Mission to Care. Vision to Lead.

Florida Health Care Public Notice and Regulatory Requirements (Hospital) 6/22/2020			
Title	Agency	Reference	Locations
Accountable Care Act - Nondiscrimination	Office of Civil Rights	45 C.F.R. § 92.8(f)(i)(ii)(iii)	Significant publications; conspicuous physical locations; Web site
Accountable Care Act - Participant	U.S. Dept. of Health & Human Services	42 C.F.R. § 425.312(a)(2)	Must post signs within the facility and in settings in which beneficiaries receive primary care
ADA Information and Signage (applies to entities owned by state and local governments)	U.S. Department of Justice Civil Rights Division	ADA Act of 1990, Title 11, § 35.163	All inaccessible entrances, directing users to an accessible entrance or to a location at which they can obtain information about accessible facilities; the international symbol for accessibility must be used at each accessible entrance of the facility
Ambulance Replenishing	U.S. Dept. of Health & Human Services	42 C.F.R. 1001.952(v)	Receiving hospital's emergency department or other location where ambulance providers deliver patients
Advance Directives (Florida); Notice of Patient Rights	Agency for Health Care Administration; Department of Health; Department of Elder Affairs	§ 765.110, F.S.	Patient admitting and registration areas; patient information materials
Charity Care/Financial Assistance Policies	Internal Revenue Service	26 C.F.R. §1.501(r)-4(b)(5)	Public locations of the hospital facility, including at a minimum, the emergency room and admissions areas.
Child Labor Law Notice	Florida Department of Labor	§ 450.045, F. S.	Human Resources
Community Needs Assessment	Internal Revenue Service	Section 501(c)(3) of the Internal Revenue Code	Hospital Web site
Comprehensive Care of Joint Replacement	U.S. Department of Health & Human Services	42 C.F.R. § 510.500(d)(2)	Web site
Consumer Assistance Notice (Florida)	Florida Department of Insurance	§ 641.511, F.S.	Patient admitting and registration areas; patient information materials
Crime Victim Compensation Program	Florida Attorney General	§ 960.23, F.S.	Lobby or waiting area of emergency department
Detailed Notice of Discharge	U.S. Dept. of Health and Human Services	42 C.F.R. § 405.1205	Notice to Medicare beneficiary when services are not covered by Medicare or when patient disagrees with discharge but fails to request QIO review – provided prior to admission, at admission or any point during inpatient stay
Employee Polygraph Protection Act (EPPA)	U.S. Dept. of Labor	29 C.F.R. § 801.6	Human Resources
EMTALA: It's the Law!	U.S. Dept. of Health & Human Services	42 U.S.C. § 1395cc(a)(1)(N)(iii) and (iv); 42 C.F.R. §489.20(q)	A place or places likely to be noticed by all individuals entering the dedicated emergency department (on- and off-campus), as well as those individuals waiting for examination and treatment in areas other than traditional emergency departments (e.g., entrances, admitting areas, waiting rooms, treatment areas).
End-Stage Renal Disease Quality Incentive Program: Performance Score Certificate	U.S. Dept. of Health and Human Services	42 U.S.C. § 1395rr(h)(6)(C)	Renal dialysis service providers and facilities must prominently display the PSC in patient areas.



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“Equal Employment Opportunity is the Law” (Civil Rights and ADA notice)	Equal Employment Opportunity Commission (EEOC)	29 C.F.R. § 1627.10	Human Resources
Fair Labor Standards Act (Wage and Hour Law)	U.S. Dept. of Labor	29 C.F.R. § 516.4	Human Resources
Family Medical and Leave Act	U.S. Dept. of Labor	29 C.F.R. § 825.300	Human Resources
“Florida Law Prohibits Discrimination”	Florida Commission on Human Relations	Fla. Admin. Code 60Y-2.010	Human Resources
Florida Patients’ Bill of Rights and Responsibilities	Florida Agency for Health Care Administration	§ 381.026, F.S.	Patient admitting and registration areas
Freedom to Choose Post-Acute Care Provider	U.S. Dept. of Health and Human Services	42 C.F.R. § 482.43(c)(6)	Notice to patient
Human Trafficking	Florida Law	§ 787.29, F.S.	Public awareness sign in emergency departments of general acute care hospitals (effective 1/1/16)
Job Safety and Health Protection	U.S. Dept. of Labor	29 C.F.R. § 1903.2	Human Resources
Mammography: Accreditation Certificate	U.S. Dept. of Health and Human Services	42 U.S.C. § 263 b(1)(A)(iii)	Prominently displayed in hospitals, outpatient departments, clinics, radiology practices, mobile units, physician offices, or other facilities that conduct breast cancer screening or diagnosis through mammography.
Medicaid Participation under a State Plan Approved under Title XIX	U.S. Dept. of Health and Human Services	42 C.F.R. § 489.20(q)	Post “conspicuously”
Notice of Availability of Hospital Performance Outcome and Financial Data (link to AHCA Web site) http://www.floridahealthfinder.gov	Florida Agency for Health Care Administration	§ 395.301(c), F.S.	Web site, Patient admitting and registration areas, reception area(s)
Notice of Beneficiary Hospital Discharge Appeal Rights	U.S. Dept. of Health and Human Services	42 C.F.R. § 405.1205	Notice to patient at or near admission but no later than two calendar days after admission
Notice of Community Service Obligations (Hospitals who have ever participated under Hill-Burton, even if obligation met)	Office of Civil Rights	42 C.F.R. § 124.604	Admissions, business office, and emergency department at a minimum
Notice of Patient Rights	U.S. Dept. of Health and Human Services	42 C.F.R. § 482.13	Notice to patient in advance of furnishing or discontinuing patient care whenever possible
Notice of Privacy Practices	U.S. Dept. of Health and Human Services	45 C.F.R. § 164.520	Patient admitting and registration areas; patient information materials
Operating Licenses (Florida hospital license)	Florida Agency for Health Care Administration	§ 395.003, F.S.	Administration
Physician Availability	U.S. Dept. of Health and Human Services	42 C.F.R. § 489.20(w)(3) and (4)	Notice to patient at the beginning of an inpatient stay or outpatient visit if there is no doctor present in the hospital 24/7
Price Transparency: Contracted Health Insurer/HMO Names and Hyperlinks	Florida Law	§ 395.301(6)(a), F.S.	Web site
Price Transparency: Financial Assistance Policies	Florida Law	§ 395.301(1)(a), F.S.	Web site
Price Transparency: Notice of Other Health Care Practitioners Providing Care at the Hospital	Florida Law	§ 395.301(6)(b), F.S.	Web site

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Price Transparency: Payment on Defined Bundles of Services and Procedures	Florida Law	§ 395.301(1)(a), F.S.	Website
*Price Transparency (effective 1/1/2021)	Federal Regulation	84 Fed. Reg. 65524	Website
Right to Medical Screening and Stabilizing Treatment of Emergency Medical Conditions (EMTALA)	Florida Agency for Health Care Administration	§ 395.1041, F.S. 42 C.F.R. § 489.20(q)	Emergency Department
Reporting Alleged Abuse	Florida Agency for Health Care Administration	§ 394.459(e), F.S.	Mental health (reception and patient recreation areas recommended)
Safe Haven for Newborns	Department of Children and Families	§ 383.50, F.S.	Emergency department entrance, at a minimum
Service Capabilities in English and Spanish	Florida Agency for Health Care Administration	Fla. Admin. Code 59A-3.255	Any place that individuals may present for emergency services
“To Employees” Florida Department of Revenue Form UTC-83 (English) Form UTC-83P (Spanish) (Unemployment Compensation)	Florida Agency for Workplace Innovation; Florida Dept. of Revenue	§ 443.151(1), F.S.	Human Resources
Transparency Urgent Care Center and Diagnostic Imaging Center Signage	Florida Agency for Health Care Administration	§ 395.107, F.S. HB787 (2012)	Urgent care centers; offsite emergency departments
Uniformed Services Employment and Reemployment Rights Act (USERRA)	U.S. Dept. of Labor	38 U.S.C. Chapter 43 (Public Law 103-353)	Human Resources
“Workers Comp Works for You”	Division of Workers’ Compensation; Florida Department of Financial Services	§ 440.40, F. S.	Human Resources
Florida Health Care Public Notice and Regulatory Requirements (Non-Hospital)			
IDTF: Certification Standards	U.S. Department of Health & Human Services	42 C.F.R. § 410.33(9)	Openly post certification standards for review by patients and the public.
IDTF: Hours of Operations	U.S. Department of Health & Human Services	42 C.F.R. § 410.33(14)(ii)	Maintain a visible sign posting its normal business hours.
Non-hospital clinics: Director Identification	Florida Law	§ 400.9935(1)(a), F.S.	Signs identifying the medical director or clinic director must be posted in a conspicuous location readily visible to all patients.
Non-hospital clinics: Schedule of charges for 50 most frequently provided services	Florida Law	§ 400.9935(1)(i), F.S.	Schedule of charges charged to an uninsured person must be posted in a conspicuous place in the reception area.
Non-hospital clinics: Anti-Fraud Reward Program	Florida Law	§ 400.9935(9), F.S.	Conspicuous location within the clinic readily visible to all patients.

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