

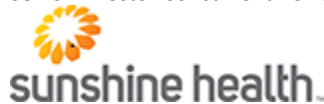
Dear Hospital Provider –

Thank you for your valued partnership and commitment to serving our Florida members during the COVID-19 Public Health Emergency. We understand that your facility has recently experienced a material increase in case volume. In recognition of this, we are prepared to extend the following flexibilities to normal plan processes for your facility effective immediately and through August 31st.

- Transfers to participating or *non-participating* post-acute providers will not require prior authorization during this period.
 - We *will* require notification of post-acute admission after 48 hours to initiate concurrent review and discharge planning activities.
- We are also waiving prior authorization requirements for non-emergent inter-facility transfers.
- Transfers to inpatient rehab and long term acute care (LTAC) *will* still follow standard prior authorization processes.

We hope these flexibilities are helpful in supporting your operations during this period of increased volume. Please keep lines of communication open regarding case volumes so we can collaborate to monitor the situation.

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